



### Recupel consolidates and looks ahead

To Recupel 2008 was a year of consolidation. In 2008 Recupel further expanded the scope of its services, thus maximising coverage of the European categories of household and professional appliances. 2008 also was fully focused on compliance with the European WEEE Directive, with, among others, the standardising of product lists and the declaration form in the ten European categories. With respect to operations (Recupel system), financial results as well as administrative services (Recupel as an organisation), Recupel raises the bar every year. Striving for performance, quality and customer-friendliness have been a constant throughout the past eight years.

ANNUAL REPORT

2008

Recupel recycles your electrical and electronic equipment.



# PREFACE



Dear reader,

I am pleased to be able to, this year again, illustrate Recupel's results and accomplishments. The organisation has come a long way since its creation in 2001. Year after year the system is further developed, taking into account the wishes and requirements of the various parties involved.

In 2008 Recupel was able to optimally gear its services to the European Directive. Both in terms of coverage and presentation of the product lists, Recupel will from now on provide an administratively simple solution for the scope of the European Directive. The quarterly electronic declaration and invoicing represent optimal administrative simplification for our members. The results of the member survey confirmed the satisfaction among members with these changes.

Since the creation of Recupel, the organisation has been emphasising quality and has been striving for the constant improvement of its processes. To this end, an efficient and high-tech IT platform is key. In the coming years, Recupel will continue to make further efforts in this area.

With the new Environmental Policy agreements in sight the transparent nature of the organisation was further stressed. Operational and strategic dialogue with the authorities and other stakeholders is being formalised. The development of target group-oriented Extranets guarantees the accessibility and efficient exchange of information.

The exchange of information and dialogue are also important within the European framework. As part of the WEEE forum, Recupel is able to test its efforts and the efficiency of its operations against other European countries. Recupel remains actively involved in the initiatives by this European platform of collective systems.

Lastly, 2008 also saw a lot of activity involving the illegal waste export of, among others, waste electrical and electronic equipment. It is obvious that such activities are unacceptable. Consequently, Recupel guarantees that all WEEE collected through its channels is processed in compliance with regulations. Recupel relies on the intensive and results-oriented approach of the three regional authorities with respect to illegal (unauthorised) circuits including illegal waste export.

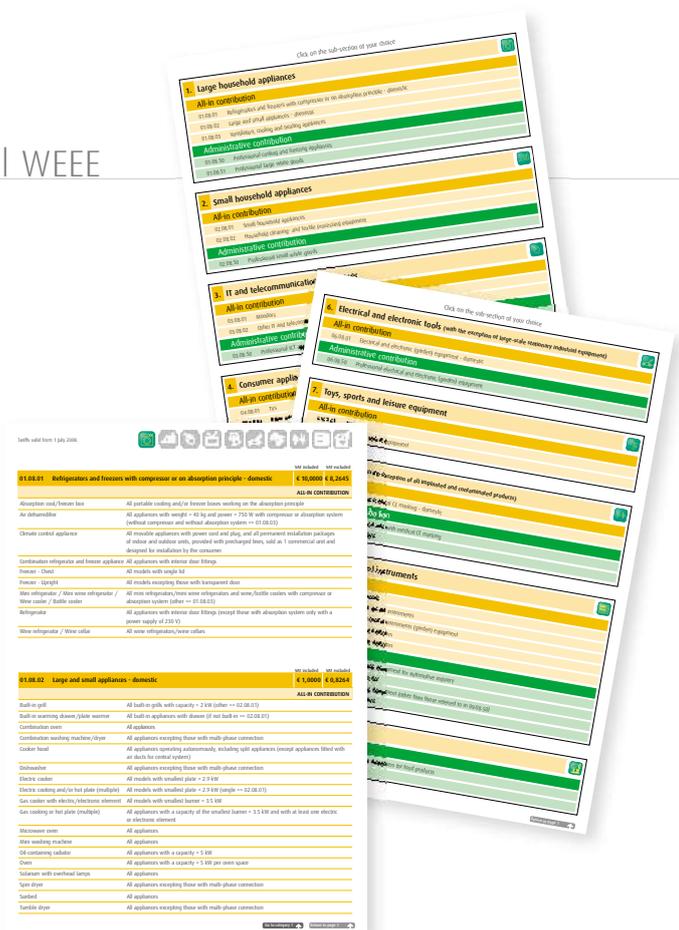
As a result of the efforts made by all parties involved, Recupel can once again close the year 2008 with positive results. I also wish to express my appreciation and gratitude to everyone who has contributed to Recupel's success.

Willy Quinart  
General Manager

# Single product list for household and professional WEEE

In order to conform to the constant progress in the area of products and technologies, Recupel evaluates the product lists it makes available on its website on an annual basis. In 2008, for the first time since Recupel's creation, these product lists underwent a structural update. The existing categorisation of the product list per sector was replaced by the categorisation on the basis of the 10 categories as referred to in the European Directive. The result was a single simplified product list for household and professional WEEE.

With a refined product search engine and even better worded FAQ, Recupel's online information is more up-to-date than ever.



## Results: the collection of WEEE back on track

Since 2001 Recupel has been providing a solution for the take-back obligation by manufacturers and importers of household waste electrical and electronic equipment. Following the solution provided since 1 July 2005 by Recupel for the take-back and processing of medical aids and laboratory equipment, it has expanded its collection system to include professional appliances and is fully geared to European legislation.

COLLECTION AND TRANSPORT: KEY FIGURES			
	2006	2007	2008
Collection points – container parks	518	518	520
Collection points – used-good centres	19	19	20
Collection points (active) – distribution	2,904	3,115	3,319
<b>Total collection points</b>	<b>3,441</b>	<b>3,652</b>	<b>3,859</b>
<b>Collected appliances (kg/inhabitant)</b>	<b>7.2</b>	<b>7.7</b>	<b>8.2</b>

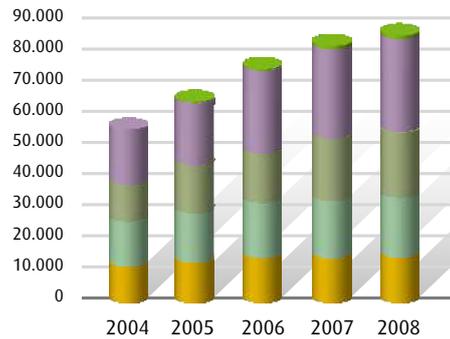


The collective system for the collection and processing of household electrical and electronic equipment, created by Recupel in 2001, is achieving brilliant results. Every year Recupel collects more waste equipment. Recupel confirmed this growing trend again in 2008. A total of 86,940 tons of household WEEE were collected, which represents an increase of 7% compared to 2007. On average Recupel collected 8.15 kg of WEEE per inhabitant per year, a result that far exceeds the standard of 4 kg/inhabitant imposed by Europe.



## Distribution of the collected WEEE per fraction (tons)

- **CF:** Cooling and freezing appliances
- **BW:** Big White goods
- **TVM:** Television screens and monitors
- **OTH:** Other appliances
- **LMP:** Gas discharge lamps



	2004	2005	2006	2007	2008
<b>CF</b>	11,537	12,723	13,561	13,934	15,062
<b>BW</b>	15,141	16,649	17,822	18,909	19,108
<b>TVM</b>	12,693	15,340	16,973	18,619	20,120
<b>OTH</b>	18,693	22,921	26,642	28,789	31,421
<b>LMP</b>	-	498*	1,146	1,163	1,229
<b>TOTAL</b>	58,064	68,131	76,144	81,414	86,940

\* figure based on collection during 6 months (July 2005 to December 2005)

This collection result was not obvious and due to the rising prices of raw materials such as copper, iron and aluminium, discarded large appliances were highly coveted for a while. Recupel understood how to compensate this trend with remarkably good results for the other fractions. Probably thanks to the special attention paid to the collection of small appliances in the communication, this fraction achieved brilliant results.

## Recycling results\* per fraction and per material stream for 2008

	BW	CF	TVM	OTH	LMP	Results per material stream	Legal objectives**
Ferrous metals	100 %	100 %	100 %	100 %	100 %	100 %	95 %
Non-ferrous metals	100 %	100 %	100 %	99 %	100 %	100 %	95 %
Synthetic materials	98 %	98 %	92 %	86 %	0 %	91 %	80 %
Others	22 %	27 %	91 %	3 %	95 %	53 %	
Results per fraction	85 %	96 %	93 %	76 %	95 %		
Legal objectives**	85 %	85 %	70 %	75 %	80 %		

\* Recycling = recovery of materials    \*\* Objectives imposed by the Environmental Policy agreements

## The collection of professional WEEE is heading in the right direction

Professional waste electrical and electronic equipment must also be collected and processed in a transparent, sustainable and efficient way as well as in compliance with legal provisions. With this goal in mind, as of 2008 Recupel has been providing a new complementary service for the collection and processing of professional WEEE through the Recupel charter. This expansion of its services was received positively by the end users of professional WEEE and initial collection results are promising.



## Recupel invests in exciting partnerships

Recupel attaches a lot of importance to cooperation at all operational levels. It develops structural partnerships with the authorities as well as at operational level.

Recupel maintains a structured dialogue with the authorities and administrations of the Flemish, Walloon and Brussels Capital regions. Strategic follow-up consultations take place on an annual basis with the three regions and the latter furthermore sit on Recupel's and the sectors' Board of Directors as observers. In the past year intensive consultations were held about the new tender document. In June 2009 the current contracts between Recupel and the collection and processing companies will come to an end. In 2008 the new specifications for the renewal of these contracts were prepared in consultation with the authorities. Recupel only works with recognised transporters and licensed processors that meet the very stringent environmental standards included in these specifications.

Also at the **executive level**, Recupel invests in mutually stimulating partnerships. It regularly organises consultations with used-good centres and distributors. In the past year, Recupel concluded an agreement with the Flemish intermunicipal utility companies. In the agreement extra attention is requested from the intermunicipal utility companies for communication involving the issue of the collection and processing of WEEE in order for consumers to be consistently and regularly informed, in cooperation with Recupel. In the coming years, the intermunicipal utility companies and Recupel will therefore join forces to compellingly broadcast the collection message at the local level. Recupel's 2008 communication campaign was partially conceived with this in mind. The intermunicipal utility companies can make use of the advertising material made available by Recupel. As of 2009 the interactive cooperation between Recupel and the intermunicipal utility companies will be further expanded and accessibility

to the Extranet for the exchange of communication will be simplified and made more flexible.

In the past year Recupel worked with **Coberec**, the Belgian Recycling Federation, in order to better organise companies' finely meshed WEEE collection networks. The partners organised information sessions in order to provide scrap metal dealers with a better overview of their legal obligations when they collect and store WEEE. From now on the collection figures of these licensed scrap metal dealers will also be included in Recupel's figures.

Recupel also invests in the dialogue with its members. Recupel optimised the existing portal especially for them.

## Transparency: clear perspective of Recupel provisions

Recupel has done its utmost in the past year to further improve the transparency of its operations. Since its creation Recupel has been applying provisions every year to guarantee the future processing of WEEE. At the request of the Public Flemish Waste Agency (OVAM) the accountancy, audit and consultancy agency BDO conducted an **independent study** of Recupel's financial status. The study concluded that

Recupel conducts sound and well-founded financial management, that a financial buffer that provides guarantees for the future is desirable and that the Recupel contributions are calculated accurately and on a well-founded basis. At the request of Recupel the BDO report was forwarded to the Flemish Parliament. Recupel develops tailored **Extranets** for all its stakeholders, which make all manner

of target group-oriented information available through the Internet in an integrated manner. In this way, the authorities have access, for example, to daily updated collection results, Board of Directors' reports, etc.



## Quality, cost-efficiency and professionalism: Recupel values par excellence



The collection, transport and processing of WEEE, informing and supporting members, follow-up and checking of declarations, tracking down free-riders, steering finances in the right direction, Recupel strives for quality in all departments of its organisation. To this end, the organisation invests in the optimisation of its processes and gears its operations to international quality standards such as ISO and EFQM. The benchmarking of the organisation on the basis of objective and recognised standards is inextricably linked to Recupel operations.



Automation has always been a spearhead of Recupel operations. The path of administrative simplification, taken a few years ago, continues to be followed with resolve and with a sense of efficiency and user-friendliness. Recupel is progressive in terms of IT and efficient systems represent a priority. A concrete achievement in this area is the introduction of a tracking system for the convenient processing and follow-up of incoming member questions.

A market survey conducted by Recupel among its members showed that the optimisation and administrative simplification of invoicing and declaration tools met with an excellent reception.

## Sustainable processing in compliance with waste legislation: Recupel is dependable

Illegal waste transports regularly make the news, including specifically in the WEEE sector. Recupel is aware of the fact that not all discarded appliances end up on the legal (licensed) markets. Recupel relies on a more intense enforcement and control on the part of the regional authorities to track down these illegal circuits. It is critical that the discarded appliances collected through Recupel do not leave the collective system. Recupel guarantees the sustainable collection and processing of all appliances collected through its channels in compliance with waste legislation.

## The way of the future: towards a changing European WEEE climate?

With its unique model Recupel was able to develop excellent service in the past eight years, unequalled by any other European Member State. The Recupel system is rightfully considered to be THE reference for the collection and processing of WEEE in Europe. The European WEEE Directive remains the most important working environment for Recupel operations. Since this Directive became effective another review is already in the pipeline. Europe therefore continues to be a trendsetter in the coming years for the collection of WEEE in Belgium. The concrete elaboration of the review is not known for the time being, resulting in the impact on Recupel operations not being able to be assessed at this time. Recupel nonetheless undertakes to continue to guarantee the sustainable, high-quality and cost-efficient collection and processing of WEEE through its collective system.

## Recupel membership is steadily increasing



On 31/12/2007 Recupel had 3,105 members registered for household appliances (all-in) and 435 members registered for professional equipment (administrative). By the end of 2008 these figures were respectively, 3,306 and 1,774. Clearly a significant increase in the number of active members within the professional sector.



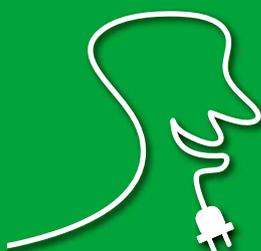
## Recupel informs and raises awareness

In 2008 Recupel paid a lot of attention to the issue of the collection and processing of electrical and electronic equipment. Recupel sought a symbol coordinating all electr(on)ical equipment and found it in the form of a white wire. A white wire with a plug, which in a simple way, makes it clear to the general public what should and should not happen to waste electrical and electronic equipment. Special attention was paid to the collection and processing of small electrical and electronic equipment and energy-saving lamps. A national campaign was conducted from mid-June to December 2008, with TV spots on the major national channels, adverts in a wide range of magazines and in all major newspapers and a significant presence on posters and at tram and bus shelters.

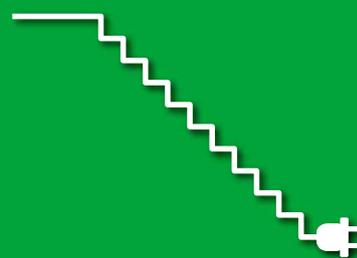
That this campaign with its completely new look and feel, was appreciated and fully understood by the general public, was proven by the results of a market study carried out in early 2009.



There is a simple solution for your discarded electrical and electronic appliances.



Say goodbye with a smile to your discarded equipment.



Remove discarded appliances from your attic or cellar and allow them to be recycled in the most appropriate manner.



Discarded appliances don't belong at home in a rubbish bag.



Don't know what to do with your waste electrical and electronic equipment? Recycle it through a container park or electrical store.



Bringing in waste electrical and electronic equipment is free.

## Recupel takes part in trade fairs

In 2008 Recupel was present at Laborama, the trade fair for laboratory professionals.

## Recupel's structure

Recupel asbl was founded as an organisation by the sector managing bodies. In 2008 their number remained unchanged, namely seven. The seven sector managing bodies each represent the following well-described product groups:

### **BW-Rec**

Large household appliances, professional large and small white goods and dispensers.

### **Recupel AV**

Household and professional audio-visual appliances.

### **Recupel SDA**

Small domestic appliances.

### **Recupel ICT**

IT, telecommunication and office appliances, professional ICT equipment and dispensers.

### **Recupel ET&G**

Household and professional electrical (gardening) equipment.

### **LightRec**

Lighting equipment and gas discharge lamps.

### **MeLaRec**

Sports equipment, household and professional medical aids, laboratory equipment and testing and measuring equipment.



**Roger Erzeel**  
CHAIRMAN  
(BW-REC)



**Johnny Beeckaert**  
VICE-CHAIRMAN  
(LIGHTREC)



**Werner Donckers**  
VICE-CHAIRMAN  
(RECUPEL ICT)



**Luc Meert**  
VICE-CHAIRMAN  
(MELAREC)



**Ronald Spaans**  
VICE-CHAIRMAN  
(RECUPEL AV)



**Chris Baeten**  
VICE-CHAIRMAN  
(RECUPEL SDA)



**Jean-Pierre Van Keer**  
VICE-CHAIRMAN  
(RECUPEL ET&G)



**Peter Binnemans**  
DIRECTOR AND  
SECRETARY (FEE)



**Harry Beullens**  
DIRECTOR  
(RECUPEL ET&G)



**Dimitri Peeters**  
DIRECTOR  
(RECUPEL SDA)



**Rob Geeraerts**  
DIRECTOR  
(LIGHTREC)



**Eric Theunis**  
DIRECTOR  
(RECUPEL ICT)



**Dirk Van Assche**  
VICE-CHAIRMAN  
(BW-REC)



**Richard Van den Broeck**  
DIRECTOR  
(MELAREC)



**Paul Lits**  
DIRECTOR  
(RECUPEL AV)



**Christian Vanhuffel**  
DIRECTOR  
(AGORIA)

Recupel's Board of Directors is made up of two representatives from each sector and a representative from the founding professional federations Agoria and FEE.

## RECUPEL BALANCE SHEET

Recupel asbl balance sheet (in €)	2008	2007
<b>ASSETS</b>		
<i>Intangible fixed assets</i>	49,636.86 €	85,054.08 €
<i>Tangible fixed assets</i>	2,688,200.21 €	2,132,997.08 €
<i>Financial fixed assets</i>	0.00 €	0.00 €
<b>Fixed Assets</b>	<b>2,737,837.07 €</b>	<b>2,218,051.16 €</b>
<i>Accounts receivable within one year</i>	13,892,266.47 €	5,019,930.55 €
<i>Cash</i>	10,799,251.00 €	5,061,903.09 €
<i>Deferrals and accruals</i>	48,099.29 €	69,544.81 €
<b>Current Assets</b>	<b>24,739,616.76 €</b>	<b>10,151,378.45 €</b>
<b>TOTAL ASSETS</b>	<b>27,477,453.83 €</b>	<b>12,369,429.61 €</b>
<b>LIABILITIES</b>		
<i>Accruals for risks and costs</i>	1,076,416.68 €	486,416.68 €
<b>Accruals</b>	<b>1,076,416.68 €</b>	<b>486,416.68 €</b>
<i>Accounts payable within one year</i>	26,400,676.37 €	11,878,252.29 €
<i>Deferrals and accruals</i>	360.78 €	4,760.64 €
<b>Current liabilities</b>	<b>26,401,037.15 €</b>	<b>11,883,012.93 €</b>
<b>TOTAL LIABILITIES</b>	<b>27,477,453.83 €</b>	<b>12,369,429.61 €</b>
<b>RESULT OF THE YEAR</b>		
<i>Turnover</i>	33,771,604.30 €	28,488,663,41 €
<b>Operating income</b>	<b>33,771,604.30 €</b>	<b>28,488,663.41 €</b>
<i>Services and others</i>	-31,570,763.85 €	-26,759,257.56 €
<i>Remunerations and direct social securities</i>	-929,615.76 €	-1,165,540.67 €
<i>Depreciations, provisions</i>	-777,220.87 €	-645,419.21 €
<i>Accruals for risks and costs</i>	-590,000.00 €	6,544.09 €
<i>Other operating charges</i>	-33,398.89 €	-28,598.25 €
<b>Operating charges</b>	<b>-33,900,999.37 €</b>	<b>-28,592,271.60 €</b>
<b>OPERATING PROFIT/LOSSES</b>	<b>-129,395.07 €</b>	<b>-103,608.19 €</b>
<i>Financial income</i>	137,695.52 €	112,652.65 €
<i>Financial charges</i>	-8,300.45 €	-9,044.46 €
<i>Exceptional charges</i>	0.00 €	0.00 €
<b>RESULT TO BE CARRIED FORWARD</b>	<b>0.00 €</b>	<b>0.00 €</b>

## SECTOR BALANCE SHEET

### FINANCIAL MANAGEMENT (in €)

These figures include the professional section (This does not apply to SDA)

	BW-Rec	Recupel AV consolidated	Recupel SDA	Recupel ICT consolidated	Recupel ET&G	LightRec	MeLaRec
<b>ASSETS</b>							
Amounts receivable within one year	8,583,507.30 €	3,386,972.44 €	1,361,059.38 €	1,904,870.88 €	1,551,697.35 €	5,524,309.01 €	1,308,826.61 €
Cash	84,987,102.18 €	68,851,543.24 €	30,438,835.55 €	33,208,087.81 €	13,728,404.55 €	37,771,174.45 €	2,791,846.23 €
Deferrals and accruals	140.29 €	82.19 €	44.84 €	82.56 €	1,148.30 €	655.92 €	9.41 €
<b>CURRENT ASSETS</b>	<b>93,570,749.77 €</b>	<b>72,238,597.87 €</b>	<b>31,799,939.77 €</b>	<b>35,113,041.25 €</b>	<b>15,281,250.20 €</b>	<b>43,296,139.38 €</b>	<b>4,100,682.25 €</b>
<b>TOTAL ASSETS</b>	<b>93,570,749.77 €</b>	<b>72,238,597.87 €</b>	<b>31,799,939.77 €</b>	<b>35,113,041.25 €</b>	<b>15,281,250.20 €</b>	<b>43,296,139.38 €</b>	<b>4,100,682.25 €</b>

### LIABILITIES

Profit carried forward	10,694,064.41 €	27,743,732.99 €	22,304,724.69 €	18,233,182.32 €	11,501,385.96 €	27,757,140.65 €	3,081,127.44 €
<b>CAPITAL AND RESERVES</b>	<b>10,694,064.41 €</b>	<b>27,743,732.99 €</b>	<b>22,304,724.69 €</b>	<b>18,233,182.32 €</b>	<b>11,501,385.96 €</b>	<b>27,757,140.65 €</b>	<b>3,081,127.44 €</b>
Accruals for risks and costs	81,275,884.83 €	40,855,136.53 €	8,863,030.05 €	14,741,155.15 €	3,281,776.71 €	13,326,028.19 €	168,822.82 €
<b>ACCRUALS</b>	<b>81,275,884.83 €</b>	<b>40,855,136.53 €</b>	<b>8,863,030.05 €</b>	<b>14,741,155.15 €</b>	<b>3,281,776.71 €</b>	<b>13,326,028.19 €</b>	<b>168,822.82 €</b>
Accounts payable within one year	1,600,732.27 €	3,639,660.97 €	632,122.40 €	2,138,632.47 €	497,658.37 €	2,212,696.29 €	850,595.51 €
Deferrals and accruals	68.26 €	67.38 €	62.63 €	71.31 €	429.16 €	274.25 €	136.48 €
<b>CURRENT LIABILITIES</b>	<b>1,600,800.53 €</b>	<b>3,639,728.35 €</b>	<b>632,185.03 €</b>	<b>2,138,703.78 €</b>	<b>498,087.53 €</b>	<b>2,212,970.54 €</b>	<b>850,731.99 €</b>
<b>TOTAL LIABILITIES</b>	<b>93,570,749.77 €</b>	<b>72,238,597.87 €</b>	<b>31,799,939.77 €</b>	<b>35,113,041.25 €</b>	<b>15,281,250.20 €</b>	<b>43,296,139.38 €</b>	<b>4,100,682.25 €</b>

### RESULT (as per 31 December 2008)

Turnover	10,701,901.64 €	3,655,112.60 €	1,395,841.46 €	2,856,433.79 €	1,680,459.19 €	5,689,715.45 €	1,063,958.09 €
Other operating income	166,874.04 €	168,695.31 €	11,963.47 €	290,934.26 €	298,222.11 €	411,682.44 €	530,860.32 €
<b>OPERATING INCOME</b>	<b>10,868,775.68 €</b>	<b>3,823,807.91 €</b>	<b>1,407,804.93 €</b>	<b>3,147,368.05 €</b>	<b>1,978,681.30 €</b>	<b>6,101,397.89 €</b>	<b>1,594,818.41 €</b>
Purchases	-5,750,435.30 €	-5,269,071.83 €	-406,781.61 €	-3,306,301.25 €	-179,590.05 €	-1,352,187.63 €	-43,517.29 €
Services and other	-1,256,188.28 €	-1,342,257.13 €	-1,124,523.83 €	-1,486,915.08 €	-1,047,923.15 €	-2,514,056.63 €	-1,265,874.59 €
Depreciation	-81,027.24 €	-400,929.97 €	-83,322.49 €	-37,173.16 €	-104,634.65 €	-37,028.62 €	-6,863.87 €
Accruals for risks and costs	-13,415,709.35 €	-6,627,065.22 €	-1,448,455.40 €	-1,992,736.43 €	401,011.99 €	-3,018,729.67 €	-80,587.16 €
Other operating costs	-493,961.54 €	-462,503.39 €	-161,568.18 €	-319,567.04 €	-197,756.59 €	-284,320.39 €	-9,249.47 €
<b>OPERATING CHARGES</b>	<b>-20,997,321.71 €</b>	<b>-14,101,827.54 €</b>	<b>-3,224,651.51 €</b>	<b>-7,142,692.96 €</b>	<b>-1,128,892.45 €</b>	<b>-7,206,322.94 €</b>	<b>-1,406,092.38 €</b>
<b>Operating profit / losses</b>	<b>-10,128,546.03 €</b>	<b>-10,278,019.63 €</b>	<b>-1,816,846.58 €</b>	<b>-3,995,324.91 €</b>	<b>849,788.85 €</b>	<b>-1,104,925.05 €</b>	<b>188,726.03 €</b>
Financial income	3,856,735.22 €	3,319,684.53 €	1,424,333.55 €	1,542,331.96 €	501,873.45 €	1,649,423.83 €	85,682.90 €
Financial charges	-46,988.19 €	-27,924.14 €	-12,308.11 €	-3,526.94 €	-810,893.19 €	-10,302.98 €	-416.54 €
<b>Profit / loss before taxes</b>	<b>-6,318,799.00 €</b>	<b>-6,986,259.24 €</b>	<b>-404,821.14 €</b>	<b>-2,456,519.89 €</b>	<b>540,769.11 €</b>	<b>534,195.80 €</b>	<b>273,992.39 €</b>
Income taxes	0.00 €	0.00 €	0.00 €	0.00 €	0.00 €	0.00 €	0.00 €
<b>Result to be carried forward</b>	<b>-6,318,799.00 €</b>	<b>-6,986,259.24 €</b>	<b>-404,821.14 €</b>	<b>-2,456,519.89 €</b>	<b>540,769.11 €</b>	<b>534,195.80 €</b>	<b>273,992.39 €</b>

# ANNUAL REPORT

8

2

0

0

## CONCLUSION BY THE CHAIRMAN **The industry opts for continuity**



Since its creation in 2001, Recupel asbl has already completed a highly successful journey. And after eight years our company is still making headway in the collection and processing of electrical and electronic equipment. 2008 was closed with a total collection result of 86,940 tons of household WEEE, i.e., an increase of 7% compared to the previous year.

In addition to growing collection results, the Recupel system also experiences an increase in the number of members each year. Recupel constantly endeavours to improve its services and to expand its scope.

The system's success is for the most part due to the excellent interaction between the companies and Recupel. Recupel makes its many years of experience and expertise available to the industry and importers and manufacturers think of Recupel as a reliable partner to whom they can entrust the practical implementation of their take-back obligation.

Recupel is aware of the importance of its mission to society and of its responsibilities vis-à-vis the general public in the area of information and communication. Since its creation Recupel has been paying close attention to the protection of the environment through the organised collection and environmentally friendly processing of all waste electrical and electronic equipment. To do so, it complies with very stringent environmental standards imposed by the government and relies on the cooperation of all parties, starting with importers/manufacturers and ending with end users/consumers.

Recupel takes its communication task to heart and every year organises a large-scale national information and awareness-raising campaign for the general public. 2008 was no exception. In 2009 we aim to go one step further by actively working with the intermunicipal utility companies in order to spread the collection message more forcefully "in the field".

The Recupel system continues to set a good example for many European countries, which are currently setting up their own collective recycling system or whose collection system is still in its infancy.

It is with pride that I can confirm today that in the past eight years we have developed a sound, reliable and well-oiled system and that I look to the future with confidence.

Roger Erzeel  
Chairman Recupel asbl

## COLOPHON

### **Publisher**

Willy Quinart,

80 Boulevard A. Reyers, 1030 Brussels

### **Project manager**

Katrien Verfaillie

### **Editing of Dutch text**

Pantarein, Katelijne Norga

### **Design, production & coordination**

CDN Communication, Wemmel

This document is also available in French, Dutch and German.

Ce document est également disponible en français, néerlandais et allemand.

Dit document is ook beschikbaar in het Frans, het Nederlands en het Duits.

Dieses Dokument ist auch in französischer, niederländischer und deutscher Sprache erhältlich.

### **Recupel asbl**

80 Boulevard A. Reyers - 1030 Brussels

0800 403 87 - [www.recupel.be](http://www.recupel.be)

**Recupel recycles your electrical and electronic equipment.**

